



SYNGUARD™ CLAIMS SCENARIOS

Claims Scenario #1

Nature of Loss:

- California health officials fined a hospital at Stanford University \$250,000 for failing to report a breach of 532 medical records within five days after the breach occurred
- According to state officials, an unauthorized employee removed a computer containing
- protected health information records of 532 patients
- As soon as the hospital and law enforcement determined the computer was unrecoverable
- the incident was reported to the California Department of Public Health (CDPH)

TOTAL AMOUNT PAID IN EXCESS OF: \$250,000

Claims Scenario #2

Nature of Loss:

- An Illinois Hospital was hit with a Medical Identity theft lawsuit
- A pregnant addict breached another patient's electronic medical records, compromising her medical identity
- The "thief" delivered a baby testing positive for illegal drugs
- Social workers tried to take away the victim's four children, thinking she was the addict
- The patient/victim was forced to hire a lawyer to keep her family

DAMAGES: \$1.2 M

DEFENSE COSTS: \$80,000

TOTAL AMOUNT PAID: \$1,280,000

Claims Scenario #3

Nature of Loss:

- A pharmacy sold a computer to a private individual that still contained prescription records including the names, addresses, social security numbers and medication lists of pharmacy customers
- State law regulations required certified notification to all of the affected parties
- Two lawsuits were filed:
- Plaintiff alleged damages due to job loss as a result of the disclosure
- Plaintiff alleged her identity was stolen and sued to recover the costs of correction and emotional distress
- A HIPAA investigation was triggered

TOTAL AMOUNT PAID IN EXCESS OF: \$410,000

